# Planning KPIs

# RRH Portfolio Performance Report

## HPR Monthly Operational KPIs – December 2023

### KPI P1 — Non-Major Team All Applications Types – Volumes

*Development Management*

| RAG Targets | | | YoY Accumulative Trend | Non-Major Applications |
|---|---|---|---|---|
| N/A | N/A | N/A | | ⬇ 248 |

**Description**

*Total Volumes for Non-Major Applications Received by Month Over 2 Year Period*

**Commentary**

*The overall volume of applications of all types received in Q3 23/24 remains lower than 22/23.*

### KPI P2 — Non-Major Applications – Timeliness

*Development Management*

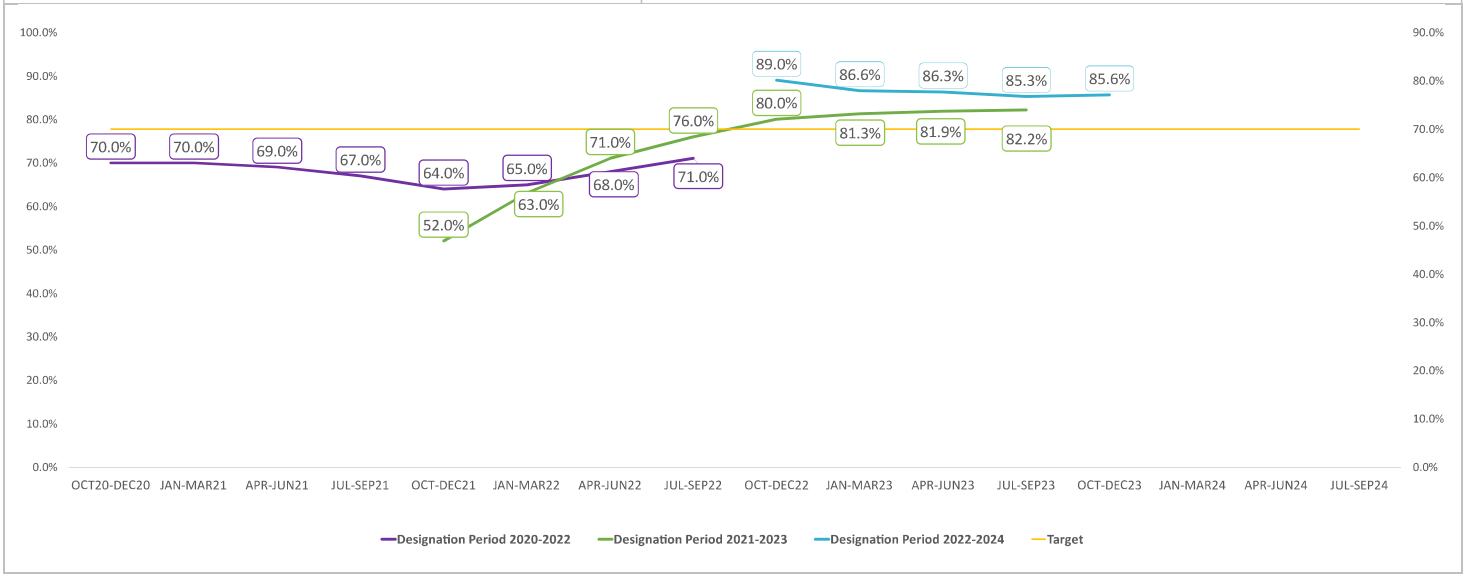
| RAG Targets | | | Actual Performance over the Previous Quarter | 85.6% |
|---|---|---|---|---|
| <70% | N/A | ≥70% | | |

**Description**

*% for Non-Major Government Designation Period from 2020-2022, 2021-2023 and 2022-2024 In Target or Out of Target*

**Commentary**

*Performance for Q3 and the 2022-2024 period remains comfortably over the 70% target.*



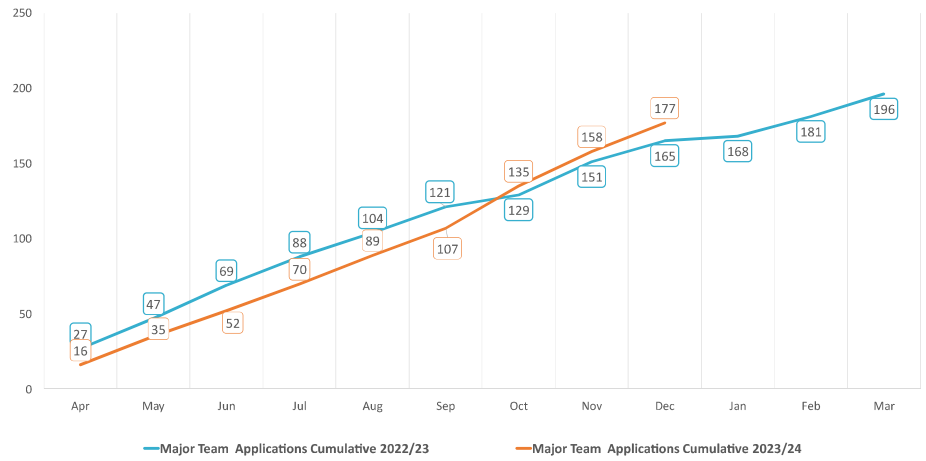
# RRH Portfolio Performance Report

## HPR Monthly Operational KPIs – December 2023

### KPI P3

### Major Team All Applications Types – Volumes

*Development Management*




| RAG Targets | | | YoY Accumulative Trend | Major Applications ↑ 12 |
|---|---|---|---|---|
| N/A | N/A | N/A | | |

| Description | Commentary |
|---|---|
| *Total Volumes for Major Applications Received by Month Over 2 Year Period* | *A higher number of Major team applications were received in October and November, bringing the cumulative total above the figure at the end of Q3 for the previous FY.* |

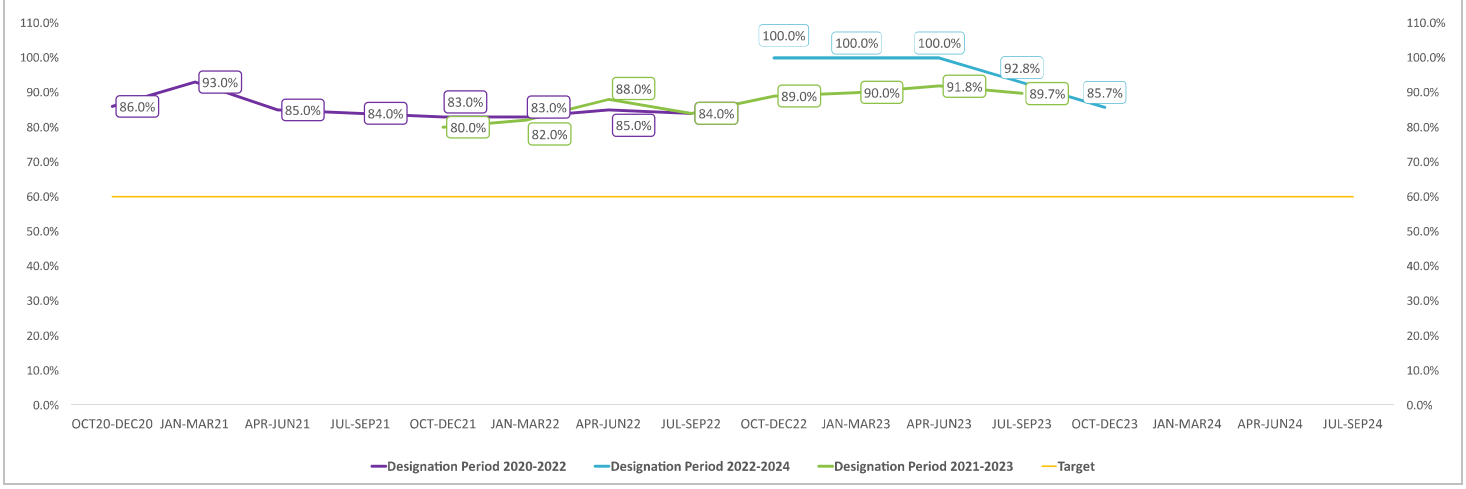
### KPI P4

### Major Applications – Timelines

*Development Management*

| RAG Targets | | | Actual Performance over the Previous Quarter | 85.7% |
|---|---|---|---|---|
| <60% | N/A | ≥60% | **Commentary** | |

| Description | Commentary |
|---|---|
| *% for Major Government Designation Period from 2020-2022, 2021-2023 and 2022-2024 In Target or Out of Target* | *Performance in Q3 dipped for major apps – a small number of cases had to be decided without extension of time agreements in place which given the relatively low number of major decisions issued has resulted in a 7% drop in overall performance for the designation period. Overall, performance remains comfortably over 60%.* |

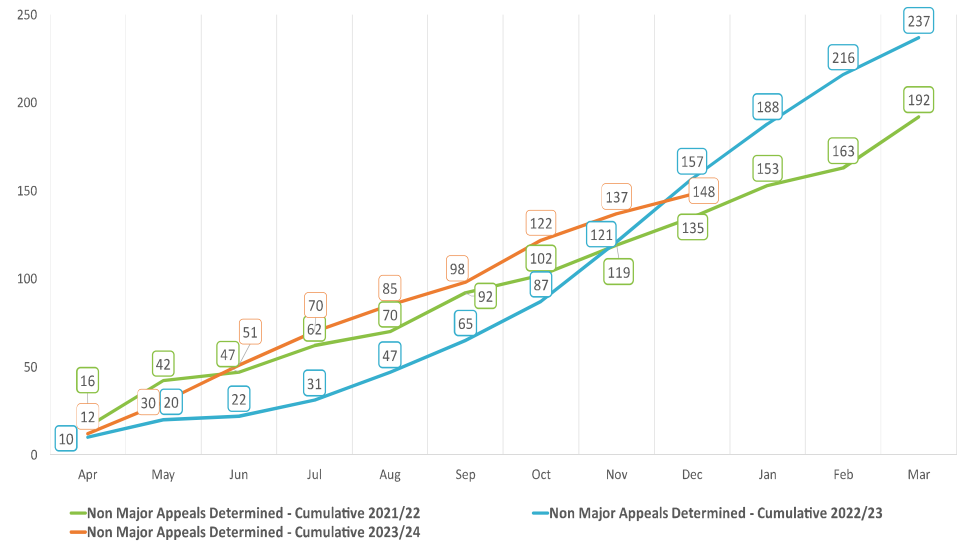


# RRH Portfolio Performance Report

## HPR Monthly Operational KPIs – December 2023

### KPI P5 — Non-Major Appeals Determined – Volumes

*Appeals*

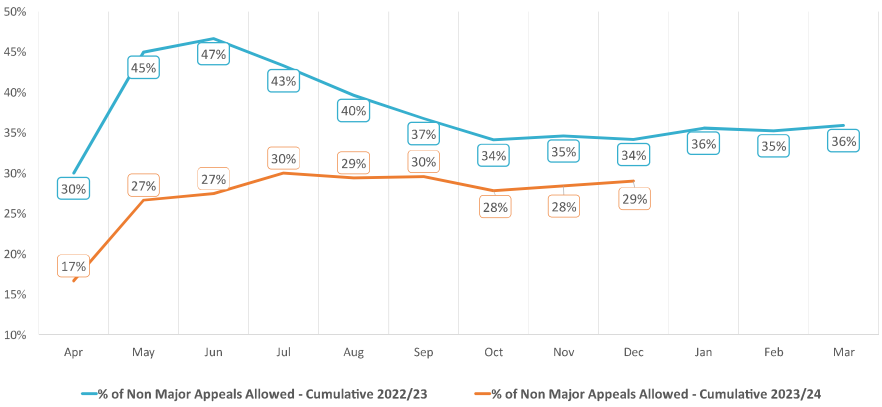



| RAG Targets | | | YoY Accumulative Trend | Non-Major Appeals |
|---|---|---|---|---|
| N/A | N/A | N/A | | ⬇ 9 |

| Description | Commentary |
|---|---|
| *Total Volumes for Non-Major Appeals Determined by Month* | *The number of appeals determined has decreased slightly compared to last year following the clearing of the application backlog.* |

### KPI P6 — Non-Major Appeals Allowed – %

*Appeals*

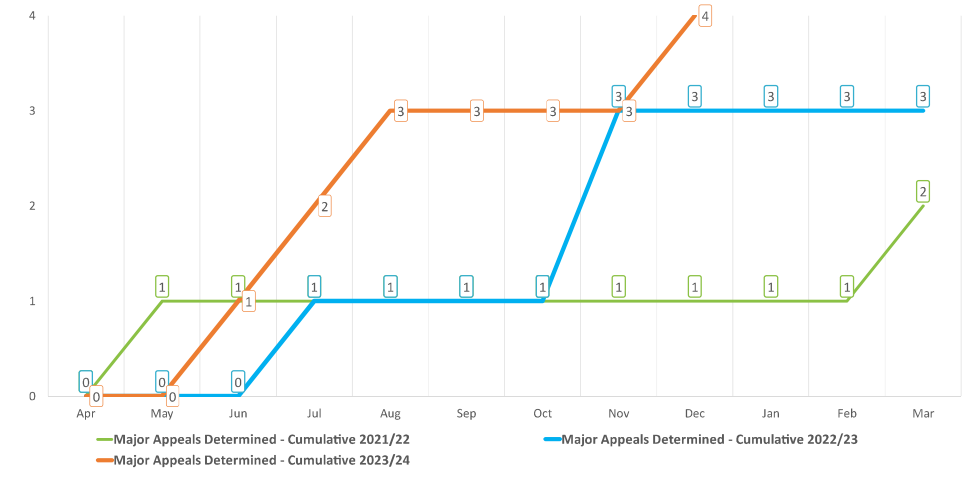



| RAG Targets | | | Actual Performance this Month | Non-Major Appeals Allowed |
|---|---|---|---|---|
| N/A | N/A | N/A | | ⬇ 5% |

| Description | Commentary |
|---|---|
| *Percentages Average for Non-Major Appeals Allowed by Month Over 2 Year Period* | *Performance has improved partly due to a larger number of non-determination appeals being submitted last year following the post COVID application backlog, which has now been cleared. Not at risk of designation.* |

### KPI P7 — Major Appeals Determined – Volumes

*Appeals*




| RAG Targets | | | YoY Accumulative Trend | Major Appeals |
|---|---|---|---|---|
| N/A | N/A | N/A | | ⬆ 1 |

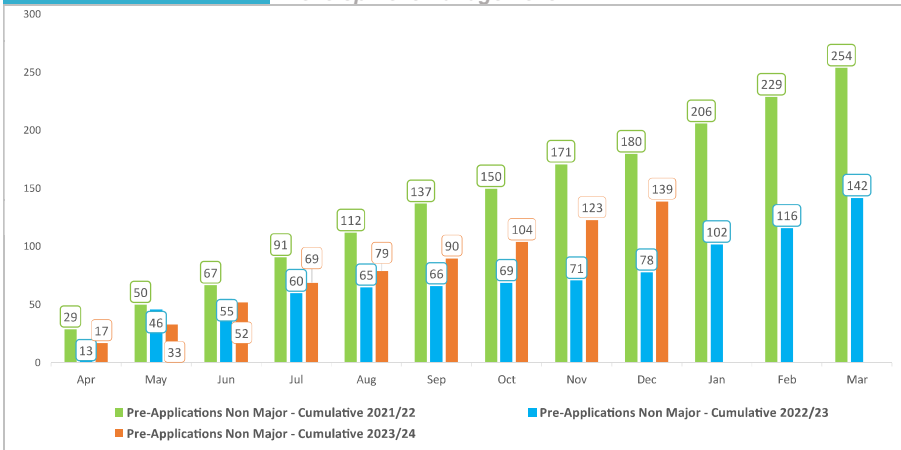
| Description | Commentary |
|---|---|
| *Total Volumes for Major Applications Received by Month* | *There is a consistently small number of major appeals following work by the major applications team to try to avoid refusals for major applications wherever possible by negotiation or encouraging withdrawal - this is a continuing trend. Not at risk of designation.* |

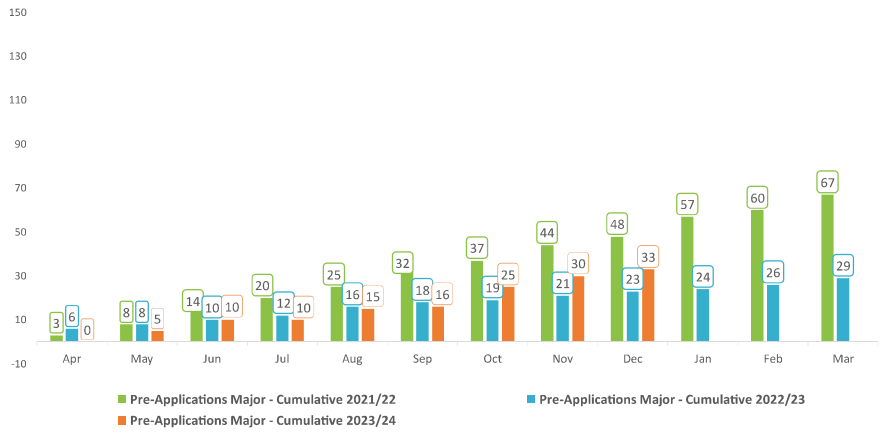
# RRH Portfolio Performance Report

## HPR Monthly Operational KPIs – December 2023

### KPI P8 Pre-Applications Non-Majors and Majors – Volumes

*Development Management*



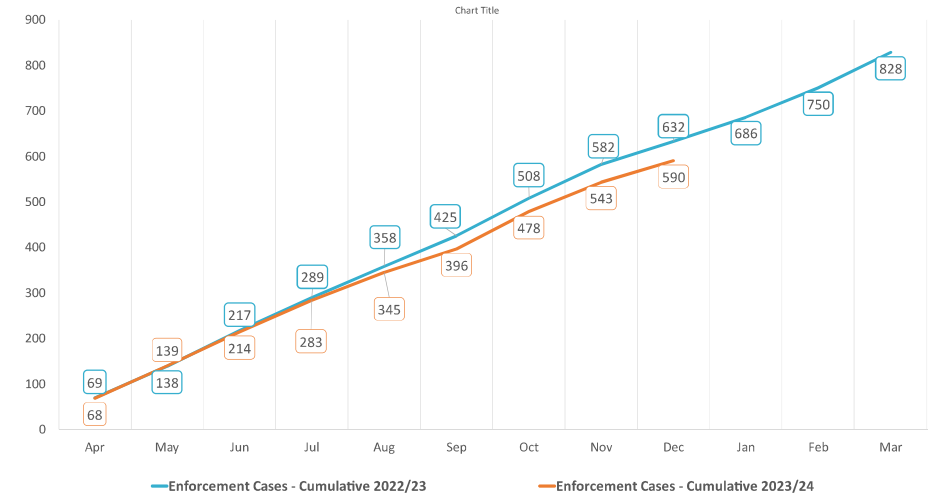




| RAG Targets | | | Actual Cumulative Performance YTD | Non-Majors Pre-Apps ⬆ 61<br>Majors Pre-Apps ⬆ 10 |
|---|---|---|---|---|
| N/A | N/A | N/A | | |

| Description | Commentary |
|---|---|
| *Total Volumes for Pre-Applications Received for Non-Majors and Majors in FY 21/22, 22/23 against Non-Majors and Majors FY 2023/24* | *The number of submissions is up compared to the 22/23 financial year but still lower than the 21/22, indicating a lower take up of the service.*<br><br>*Note: There is currently no KPI for the determination of major pre-applications although we aim to deal with non-major pre-applications in 8 weeks but there is no specific target % that we seek to hit. Pre-applications are a non-statutory part of the service and have not been prioritised over planning applications, which have statutory determination targets.* |

### KPI P9 Enforcement Cases – Volumes

*Enforcement*




| RAG Targets | | | YoY Accumulative Trend | Enforcement Cases ⬇ 42 |
|---|---|---|---|---|
| N/A | N/A | N/A | | |

| Description | Commentary |
|---|---|
| *Total Volumes for Planning Enforcement Cases Logged by Month Over 2 Year Period* | *Steady uptrend this year as previous year but with lower volumes of cases logged applications, no major changes.* |

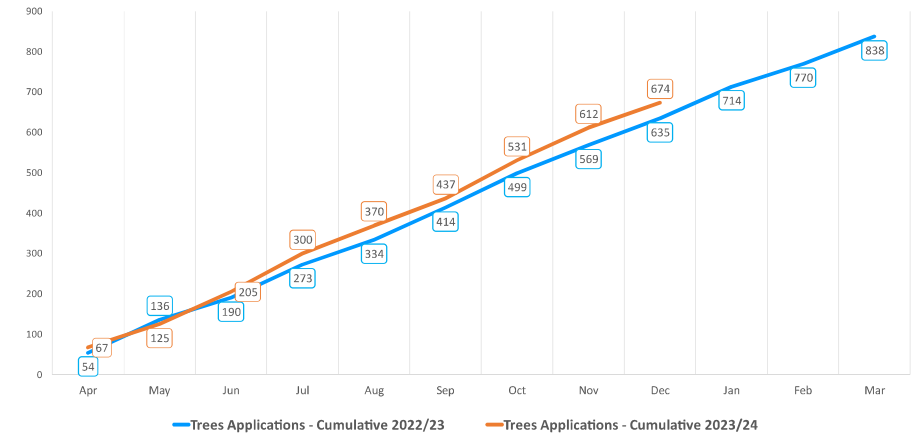
# RRH Portfolio Performance Report

## HPR Monthly Operational KPIs – December 2023

### KPI P10

### Trees Applications – Volumes

*Trees*



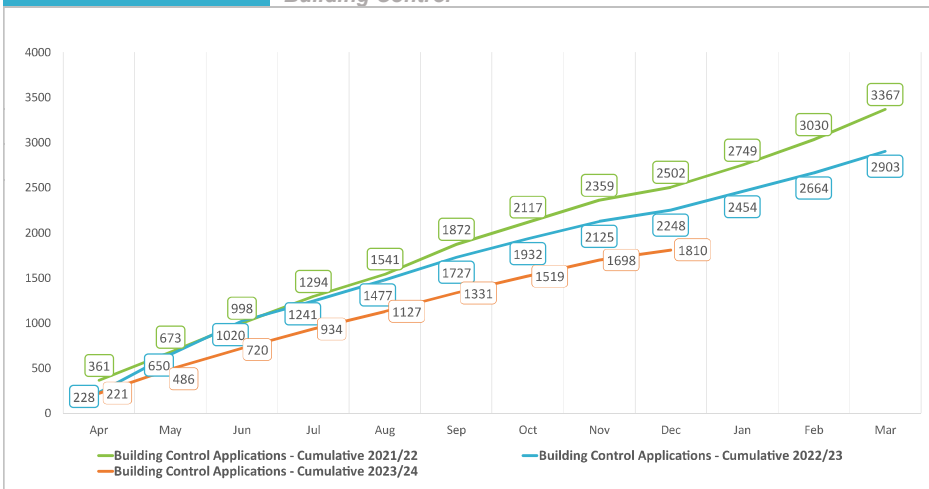

| RAG Targets | | | YoY Accumulative Trend | Trees Apps ⬆ 39 |
|---|---|---|---|---|
| N/A | N/A | N/A | | |

| Description | Commentary |
|---|---|
| *Total Volumes for Tree Applications Received by Month Over 2 Year Period* | *2023 ended with a slightly higher number of applications than December 2022. Applications are generally determined within 8 weeks, but due to complex subsidence cases and enforcement case backlog, still a small percentage of case being determined late.* |

### KPI P11

### Building Control Applications – Volumes

*Building Control*



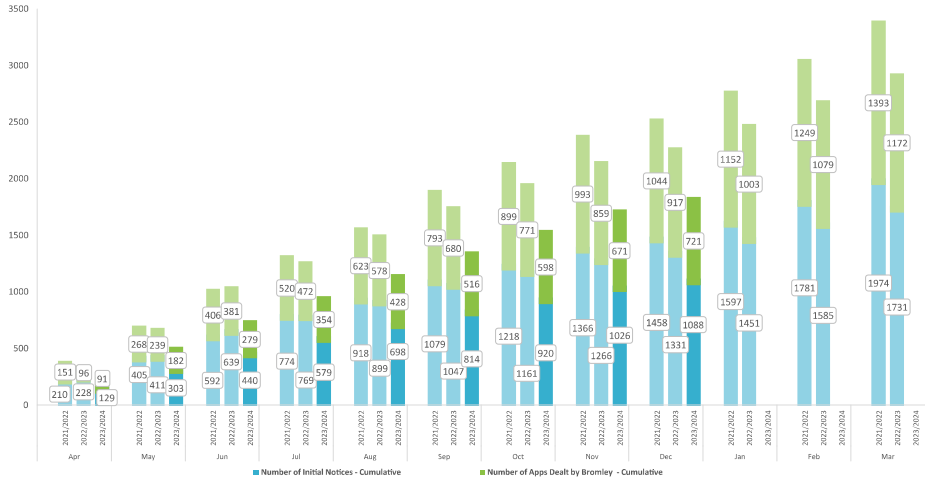

| RAG Targets | | | YoY Accumulative Trend | Building Control Apps ⬇ 438 |
|---|---|---|---|---|
| N/A | N/A | N/A | | |

| Description | Commentary |
|---|---|
| *Total Volumes for Applications Received by Month Over 2 Year Period* | *The downturn in total number of applications compared with last year continues. This is expected given the current state of the economy.* |

### KPI P12

### Market Share – Volumes

*Building Control*




| RAG Targets | | | Actual Performance this Month | Initial Notices ⬇ 243 |
|---|---|---|---|---|
| N/A | N/A | N/A | | Apps Dealt by Bromley ⬇ 196 |

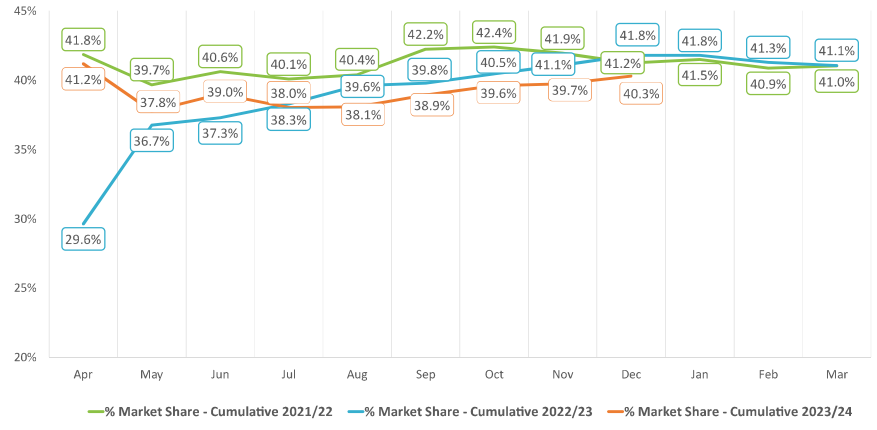
| Description | Commentary |
|---|---|
| *FY 21/22, 22/23 v YTD FY 2023/24 Volumes for Number of Initial Notices, Number of Applications Dealt by Bromley and Percentages of Market Share Last FY and YTD* | *Volumes are down across all applications. Market share has improved very slightly in Q3 and remains consistent with last year's outturn.* |

# RRH Portfolio Performance Report

## HPR Monthly Operational KPIs – December 2023

### KPI P13 — Market Share – %

*Building Control*

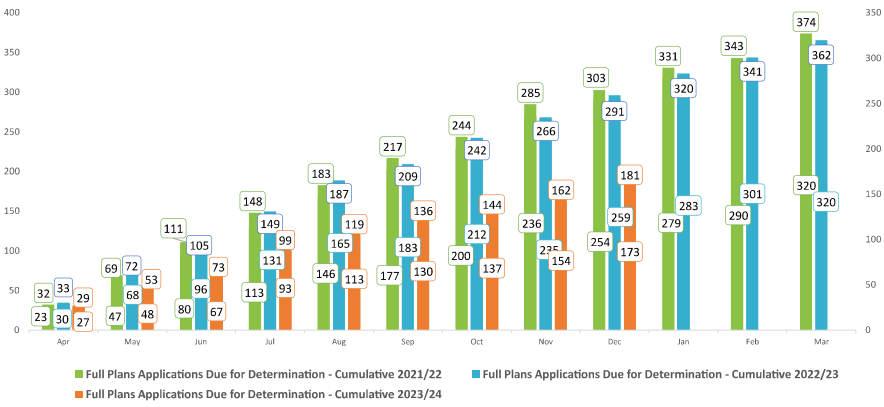



| RAG Targets | | | Actual Performance this Month | Market Share |
|---|---|---|---|---|
| N/A | N/A | N/A | | ⬇ 1.5% |

| Description | Commentary |
|---|---|
| *FY 2022/23 v YTD FY 2023/24 Average Percentages of Market Share* | *Market share has improved slightly in Q3. It is expected that full year outturn is consistent with last year.* |

### KPI P14 — Full Plans Applications Determined – Volumes & Met on Time

*Building Control*




| RAG Targets | | | Actual Performance this Month | Full Plans Apps | Met On Time |
|---|---|---|---|---|---|
| N/A | N/A | N/A | | ⬇ 110 | ⬇ 86 |

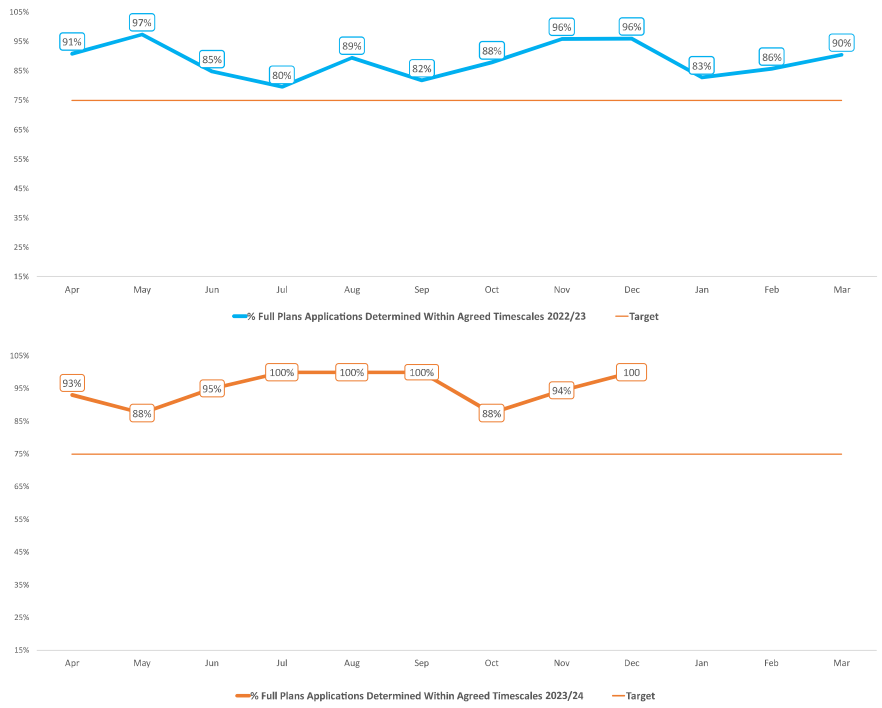
| Description | Commentary |
|---|---|
| *FY 21/22, 22/23 v YTD FY 2023/24 Cumulative Volumes of Full Plans Applications Due for Determination and Determined Within Agreed Timescales* | *Lower volumes of applications have been expected this year in relation to the slowing of the economy.* |

# RRH Portfolio Performance Report

## HPR Monthly Operational KPIs – December 2023

### KPI P15 — Full Plans Applications Determined – Percentage of Met on Time

*Building Control*




| RAG Targets | | | Actual Performance this Month | Full Plans Apps |
|---|---|---|---|---|
| <74% | N/A | ≥75% | | ⬆ 4% |

**Description**

*FY 2022/23 and YTD FY 2023/24 Percentages of Full Plans Applications Determined Within Agreed Timescales*

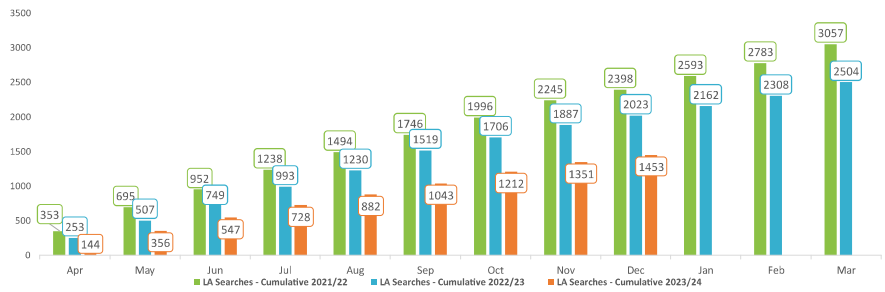
**Commentary**

*Performance has been consistently above target over the last 12 months.*

*The lower number of applications has enabled a higher level of achievement on Q2 and Q3.*

### KPI P16 — LA Searches – Volumes

*Local Land Charges*




| RAG Targets | | | Actual Performance this Month | LA Searches |
|---|---|---|---|---|
| N/A | N/A | N/A | | ⬇ 570 |

**Description**

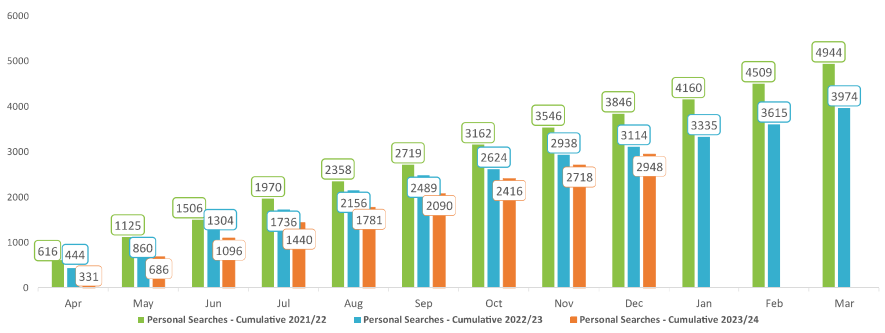
*FY 21/22, 22/23 v YTD FY 2023/24 Cumulative Volumes for LA Searches by Month*

**Commentary**

*The volumes for local authority searches received have reduced due to the present climate. However, the 24h turnaround time has been consistent.*

### KPI P17 — Personal Searches – Volumes

*Local Land Charges*




| RAG Targets | | | Actual Performance this Month | Personal Searches |
|---|---|---|---|---|
| N/A | N/A | N/A | | ⬇ 166 |

**Description**

*FY 21/22, 22/23 v YTD FY 2023/24 Cumulative Volumes of Personal Searches by Month*

**Commentary**

*The volumes for personal searches received have reduced due to the present climate. However, the 5 working days turnaround time has been consistent throughout the year.*